

The People Concern Malibu Outreach Team

September 2025 Report

Outcomes

In September 2025, the total number of contacts made by the outreach team was 205, with 64 unduplicated contacts. 59 individuals were contacted in permanent or temporary housing. Of the 59 unduplicated contacts currently on the streets, 12 were new contacts, with 2 of them becoming repeat contacts. There are currently 27 contacts considered in various stages of engagement, and 32 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

“Community, Compassion, and a Second Chance: PaCo’s Journey to Safety”

In September 2025, the Malibu Outreach Team had the honor of playing a pivotal role in transforming the life of an elderly gentleman named **PaCo**, a *longtime Malibu resident* who had been living unsheltered in the city he once called home.

PaCo, who suffers from severe cognitive impairments and significant physical health concerns, was found wandering the streets—lost, vulnerable, and without the critical care he so desperately needed.

But PaCo wasn’t alone in this journey. His devoted sister—also a *longtime member of the Malibu community*—was deeply alarmed by his condition and determined to protect him. When she finally located her brother, she became his most powerful advocate. She reached out to the **City of Malibu**, who in turn immediately alerted **The People Concern’s Malibu Outreach Team**.

Recognizing the urgency of the situation, the team responded without hesitation. In coordination with PaCo’s sister, they connected him to the **Venice Family Clinic (VFC) Street Medicine Outreach Team**, who provided immediate and compassionate care. For the first time in a long time, PaCo began receiving vital mental and physical health services. He was evaluated, treated, and prescribed critical medications to help stabilize his condition—an essential step in improving his quality of life.

With his healthcare needs finally being addressed, the outreach team turned their attention to the next challenge: housing. They began submitting referrals to local and nearby interim housing options, exhausting every possible avenue to find a safe place for PaCo. Knowing the clock was ticking, they partnered with the **Emergency Centralized Response Center (ECRC)** to advocate for an expedited placement, citing PaCo’s extremely high vulnerability and urgent need.

The response was swift. Thanks to the collaboration with ECRC, a bed was secured for PaCo at a local interim housing site. In the meantime, his sister stepped in once again, temporarily placing him in a motel to ensure he was safe while awaiting intake.

On the day of his intake appointment, the Malibu Outreach Team, with his sister by his side, ensured PaCo made it safely to the interim housing site—where he successfully completed intake. For the first time in a long while, PaCo had a roof over his head, on-site support, and access to case managers who are now helping him work toward a long-term housing solution.

Today, PaCo is off the streets, receiving the care he deserves, and surrounded by a support system that believes in his future. His sister’s unwavering advocacy, coupled with the collaborative efforts of the **Malibu Outreach Team, City of Malibu, VFC, and ECRC**, exemplifies what can be achieved when community and compassion come together.

PaCo's journey is especially meaningful because he and his sister are part of the Malibu community itself. Their story highlights how local partnerships and outreach services are not only transforming lives—they're helping **Malibu residents reconnect with stability, dignity, and home.**

PaCo is now safe, stable, and one step closer to permanent housing—with hope restored and a team still walking beside him every step of the way

Next Steps:

The Malibu Outreach Team will continue to collaborate closely with the **Emergency Centralized Response Center (ECRC)** and other key partners to identify and prioritize clients who are ready and willing to transition into interim housing. Our goal is to ensure that every client expressing interest in housing has a clear and supported pathway toward **permanent housing stability.**

The team will maintain regular communication with ECRC to expedite placements when appropriate and continue building relationships with regional programs and housing providers to expand available options. By leveraging these partnerships, we aim to move more clients off the streets and into safe, supportive environments where they can receive ongoing case management, mental health support, and healthcare services.

Our continued focus will be on **collaboration, consistency, and connection**—ensuring that every Malibu resident experiencing homelessness has access to compassionate outreach and tangible opportunities to achieve long-term stability.