

The People Concern Malibu Outreach Team

November 2025 Report

Outcomes

In November 2025, the total number of contacts made by the outreach team was 151, with 55 unduplicated contacts 9 individuals were contacted in permanent or temporary housing. Of the 46 unduplicated contacts currently on the streets, 6 were new contacts, with 4 of them becoming repeat contacts. There are currently 25 contacts considered in various stages of engagement, and 21 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

Reuniting With Family: RoCo's Journey Home

For months, RoCo lived quietly and out of sight in the foothills of Malibu. Tucked away from the public and beyond the reach of outreach teams, he survived on his own in the elements—resilient, but growing weary. His situation only came to light when he appeared at one of the Malibu Lunch Services offered through the Malibu CART program. That day, RoCo extended something he hadn't in a long time: a hand asking for help.

RoCo shared that he was exhausted from navigating life outdoors alone and was ready for change. He revealed that his family in Kentucky had offered him an opportunity—an invitation to come home, regroup, and rebuild. With hope and determination, RoCo decided to take the chance.

After RoCo provided contact information, the outreach team connected with his family, who warmly confirmed that RoCo could stay with them while working to stabilize his life. They expressed their commitment to supporting him through this next chapter.

The team quickly began coordinating a transportation plan. They purchased a Greyhound bus ticket for RoCo and arranged a safe motel stay over the weekend to ensure he could make his Monday departure from Union Station without stress. On Monday morning, the outreach team transported RoCo to Union Station, assisted him through the onboarding process, and provided meals for the long journey ahead. They stayed with him until he was safely on the bus, heading toward the new beginning waiting for him in Kentucky.

Not long after, RoCo's family reached out to confirm his safe arrival. Their gratitude was heartfelt—they thanked the outreach team, the City of Malibu, and the CART program for helping RoCo return home and reconnect with the support system he deeply needed.

Today, RoCo is reunited with his loved ones, taking meaningful steps toward stability with his family by his side. His journey home reflects the power of outreach, collaboration, and compassion—and the hope that comes from accepting help at just the right moment.

Next Steps:

The outreach team looks forward to collaborating with the new security patrol assigned to Legacy Park to strengthen communication and coordination efforts. We anticipate this partnership will support earlier identification of individuals experiencing homelessness and improve our ability to connect clients to outreach services, resources, and housing pathways. Additionally, the team is preparing for the upcoming Homeless Count in January and looks forward to participating in this important effort to ensure individuals in the area are accurately counted and connected to appropriate services.