The People Concern Malibu Outreach Team

March 2026 Report

Outcomes

In March 2026, the total number of contacts made by the outreach team was 231, with 54 unduplicated contacts 5 individuals were contacted in permanent or temporary housing. Of the 49 unduplicated contacts currently on the streets, 7 were new contacts, with 1 of them becoming repeat a contact. There are currently 29 contacts considered in various stages of engagement, and 20 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

In March, the Malibu Outreach Team at The People Concern celebrated a meaningful step forward in the journey of PS, an undocumented gentleman who has long faced the overlapping challenges of homelessness, mental health conditions, and substance use in Malibu.

For years, PS demonstrated resilience and determination, consistently seeking employment through the local Labor Exchange. Despite his strong work ethic, he often experienced setbacks as he coped with deep-rooted trauma through alcohol and substance use. These challenges made it difficult for him to maintain stability.

When the Malibu Outreach Team first connected with PS, he welcomed their support with humility and gratitude. Recognizing his desire for change, the team quickly enrolled him in services and began building a trusting relationship. They worked collaboratively to connect him with critical resources tailored to his needs.

Understanding the impact of his alcohol dependency and mental health conditions, the team partnered with Venice Family Clinic Street Medicine Outreach. Through this collaboration, PS received consistent medical and psychiatric care, including prescribed medications and compassionate encouragement to pursue rehabilitation. Meanwhile, the outreach team ensured he stayed engaged by coordinating appointments and exploring housing opportunities available to him.

PS's journey was not without setbacks. After an arrest, he was court-ordered into a rehabilitation program—an intervention that ultimately provided him with structured support at a critical time. Upon completing the program, PS briefly returned to the streets, where the risk of relapse and instability reemerged.

However, the Malibu Outreach Team remained committed. During a subsequent outreach effort, they reconnected with PS and offered him interim housing. This time, he was ready. Within days, the team secured a placement, coordinated his intake, and personally transported him to the site. They ensured a smooth transition by supporting him through the intake process and connecting him with on-site case managers for continued care.

Today, PS is safely housed indoors and actively working toward recovery and long-term stability. His story is a powerful example of persistence, trust, and the impact of coordinated, compassionate care. Through unwavering engagement and collaboration, the Malibu Outreach Team helped transform a cycle of hardship into a pathway toward hope.

Next Steps:

Next steps for the Malibu Outreach Team include continuing close collaboration with case managers to support clients currently placed in interim housing as they work toward permanent housing opportunities. Our focus will remain on helping clients stay engaged, motivated, and connected to services, while addressing barriers that could lead to exits or a return to

homelessness. Through consistent follow-up and coordinated care, we aim to promote housing stability and successful long-term placements.