The People Concern Malibu Outreach Team

September 2026 Report

Outcomes

In September 2026, the total number of contacts made by the outreach team was 221, with 71 unduplicated contacts 1 individuals were contacted in permanent or temporary housing. Of the 70 unduplicated contacts currently on the streets, 10 were new contacts, with 4 of them becoming repeat contacts. There are currently 29 contacts considered in various stages of engagement, and 50 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

September 2026 Success Story: A Path to Stability for BM and Her Beloved Dog

In September 2026, the Malibu Outreach team celebrated a meaningful success: helping one of their most vulnerable clients, BM, and her beloved dog transition from living outdoors to a local interim housing program where they can begin working toward greater stability and permanent housing.

The Malibu Outreach team first encountered BM a little over a year ago. At the time, BM appeared to be doing relatively well and was not interested in accepting services or resources. She shared that she was on a spiritual journey and wanted to live humbly in the outdoors of Malibu. Respecting her wishes, the team did not give up on her. Instead, they continued to check in regularly, building trust and maintaining a consistent presence. Sometimes, support simply meant being there to listen and providing BM with someone she could talk to and rely on.

Over the course of the year, the team continued engaging with BM without judgment or pressure. Their consistent outreach helped build a relationship grounded in trust, respect, and compassion.

In recent months, however, BM's circumstances became increasingly difficult. She expressed serious concerns about her safety as well as her mental and physical health. Recognizing that she needed additional support, BM reached out to the Malibu Outreach team. The team responded immediately and connected her with the Venice Family Clinic Street Medicine Outreach team. VFC's Street Medicine team was able to meet with BM and provide medical care for the health conditions she was experiencing.

Even as her health needs became more urgent, BM was initially hesitant to consider housing. She explained that she felt more comfortable being outdoors in nature than living in the city or in a facility, where she worried that her symptoms could worsen. The Malibu Outreach team continued to meet BM where she was, offering encouragement and support while respecting her decisions and allowing her the time she needed.

As BM's health began to stabilize, ongoing conversations with the team helped her become more open to considering interim housing. When she was ready, the Malibu Outreach team acted quickly. They submitted a referral to a local interim housing site, and BM was soon matched with and approved for a bed.

The team supported BM through every step of the transition, including providing transportation to her intake appointment and remaining by her side throughout the intake process. Most importantly, they were able to help BM and her dog make the transition indoors together.

Today, BM is safely staying at a local interim housing site with her dog. She now has an opportunity to focus on her health, regain stability, and work toward permanent housing with the support of on-site case management.BM's story is a powerful reminder that success in outreach does not always happen immediately. Sometimes, it begins with a simple conversation, a

familiar face, and the willingness to keep showing up. By respecting BM's choices, building trust over time, and remaining available when she was ready, the Malibu Outreach team helped create a pathway to safety and stability for BM and her companion.

Next Steps:

In anticipation of predicted extreme weather conditions, we are working to identify our most vulnerable clients and establish their current locations and the best ways to reach them should the City or County declare a state of emergency and activate emergency shelter or motel placements. This proactive approach will help ensure that we can make immediate referrals as limited emergency spaces become available, prioritizing clients who face the greatest health and safety risks due to exposure to severe weather. Our goal is to be prepared to respond quickly, coordinate with the appropriate agencies, and connect our most vulnerable clients to available emergency accommodations as efficiently as possible.