

## Narrative

### Outcomes

In April 2019, the total number of street contacts made by the outreach team was 110, with 39 unduplicated contacts. Two individuals were contacted in shelter, and four in permanent housing. Of the 39 street contacts, 5 were new contacts, with one of them becoming engaged. 33 individuals that have been previously engaged are in various stages of engagement. Two of the repeat contacts moved into the “engaged” category. This brings the number of engaged individuals on the street to 50. Two of the newly contacted individuals became repeat contacts.

### Success Stories

The Los Angeles Homeless Services Authority’s (LAHSA) voucher program continues to bear positive results for our clients in Malibu.

In April, five clients obtained HACoLA vouchers and three clients have been connected to HACoLA vouchers. The clients that have a voucher in hand were successfully linked to the housing locator, and some have already viewed potential apartments.

The Outreach team connected with Common Grounds to collaborate and provide NARCAN, as well as resources for proper needle disposal in the Topanga Beach area.

### Community Interaction

The new Team continues to have daily interactions with local leaders, concerned community members, the Sheriff’s Department, Zuma Beach lifeguards, and various churches in the area. These interactions are helpful and provide guidance in locating and assisting particular individuals.

Medical/Psychiatric Outreach: Both Dr. King and Dr. Ryan from VFC continue to accompany the Team on a weekly basis while doing outreach as a way to bring both medical and psychiatric services directly to clients on the streets of Malibu. The Team continues to engage clients that are in need of medical and psychiatric assistance who otherwise may not have accepted any services at all.

Strategic Working Group: The team continues to participate in the regular working group meetings to provide input from the streets to assist in implementing the goals set forth by the strategic planning committee.

The Team also continues to attend the monthly Westside Coordinated Entry System (CES) case management/outreach meetings to coordinate and efficiently use County resources to target Malibu’s hardest to reach individuals. The Team continues close communication with the new E6 outreach team, coordinating services for individuals that are not Malibu locals.

### Next Steps

The Housing Authority of the County of Los Angeles has stepped up the distribution of vouchers for the applicants in the months of April and May. We hope that everybody is holding a voucher in their hands by the end of June. Our housing locator Jaime Gallardo has already located some apartments, and continues to hold information sessions for those who are already holding vouchers.

## The People Concern Malibu Outreach Team

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### Point in Time Counts Contacted in April 2019

<b>TOTAL ON-STREET CONTACTS:</b>	<b>109</b>	<b>CURRENTLY ON STREETS:</b>	<b>37</b>
UNDUPLICATED:	<b>39</b>	NOT ENGAGED:	<b>10</b>
		ENGAGED:	<b>27</b>
<b>NEW:</b>	<b>5</b>	<b>REPEAT:</b>	<b>33</b>
FEMALE:	<b>2</b>	BECAME ENGAGED:	<b>1</b>
MALE:	<b>3</b>	COMPLETED SPDAT:	<b>2</b>
BECAME REPEAT CONTACT:	<b>2</b>	OBTAINED VOUCHER:	<b>5</b>
BECAME ENGAGED:	<b>1</b>		
<b>TOTAL OFF-STREETS</b>	<b>1</b>		
TEMP: (SHELTER, MOTEL):	<b>1</b>		
PERMANENT HOUSING:	<b>0</b>		
RELOCATED:	<b>0</b>		
DECEASED:	<b>0</b>		

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*CONTACTS MADE, and OFF STREET CLIENT CONTACTS represent the number of contacts made that include multiple contacts with a single individual.*

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## The People Concern Malibu Outreach Team

April 2019 Report

07/01/2018 – 04/30/2019

<b>A. Street Contacts</b>	<b>Total</b>	<b>Female</b>	<b>Male</b>
Total Contacts	1,034	-	-
Unduplicated Contacts	249	73	176
New Contacts	100	31	69

<b>B. Engagement</b>	<b>Total</b>	<b>Female</b>	<b>Male</b>	<b>Vet</b>
Engaged in services and case management (RC-E)	12	3	9	0
Level 1 (SPDAT)	18	8	10	0
Level 2 (Vouchers in hand)	7	1	6	0
Referred to Intensive Integrated Services (VFC etc.)	23	7	16	0

<b>D. Housing Placement</b>	<b>Total</b>	<b>Female</b>	<b>Male</b>	<b>Vet</b>
Off Streets to Successful Destination	8	3	5	1
Exit to Interim Housing: ES, TH, SH, Institution, Motel, Other	1	1	0	0
Exit to Permanent Housing (PH)	7	2	5	1
▪ Subsidized PH	6	1	5	1
▪ Unsubsidized PH / Project Homecoming	1	1	0	0
▪ Rapid Re-Housing (RRH) Funds	0	0	0	0
Off Streets of Malibu / Relocated	0	0	0	0
<b>E. Permanent Housing Retention</b>	<b>Total</b>	<b>Female</b>	<b>Male</b>	<b>Vet</b>
6-11 Months in PSH	9	3	6	1
At least 12 Months in PSH	15	7	8	-

<b>F. Challenges</b>	<b>Total</b>	<b>Female</b>	<b>Male</b>	<b>Vet</b>
Returned to streets	3	1	2	0
Incarceration	0	0	0	0
Deceased	1	0	1	1

## MALIBU OUTREACH OUTCOMES CHART

**April - 2019**

<i>Homeless Contacted &amp; Served</i>	<i>9/2016-6/2018</i>	<i>7/2018-12/2018</i>	<i>2019 (YTD)</i>	<i>TOTAL 2016-2019</i>	<i>% of Total Contacted</i>
<i>Total New Contacts</i>	271	76	24	371	100%
<i>Contacted &amp; Engaged</i>	93	25	9	127	34%
<i>Linked to MH/Medical services</i>	107	21	5	133	36%
<i>Disengaged</i>	23	33	8	64	17%
<i>Deceased</i>	1	1	0	2	1%
<i>Housing Voucher Issued</i>	20	6	1	27	7%
<i>Permanently Housed</i>	30	7	1	38	10%

**Total New Contacts:** All new contacts made (Contacted & Not Engaged + Contacted & Engaged)

**Contacted & Engaged:** Contacted and agreed to services

**Linked to MH/Medical Services:** Linked to VFC and/or other mental health/medical services

**Disengaged:** Initially engaged but subsequently not seen for 1 year from date of last service

**Deceased:** Contacted & Engaged individuals who passed away while or after working with the outreach team

**Housing Voucher Issued:** Individuals holding a housing voucher, and waiting for available permanent housing

**Permanently Housed:** Individuals who have moved into permanent housing

APRIL 2019

