

The People Concern Malibu Outreach Team

July 2019 Report

07/01/2018 – 07/31/2019

A. Street Contacts	Total	Female	Male
Total Contacts	1,666	-	-
Unduplicated Contacts	361	103	258
New Contacts	112	33	79

B. Engagement	Total	Female	Male	Vet
Engaged in services and case management (RC-E)	14	3	11	0
Level 1 (SPDAT)	23	8	15	0
Level 2 (Vouchers in hand)	13	3	10	0
Referred to Intensive Integrated Services (VFC etc.)	24	7	17	0

D. Housing Placement	Total	Female	Male	Vet
Off Streets to Successful Destination	12	3	4	1
Exit to Interim Housing: ES, TH, SH, Institution, Motel, Other	1	1	0	0
Exit to Permanent Housing (PH)	10	2	8	1
▪ Subsidized PH	9	1	8	1
▪ Unsubsidized PH / Project Homecoming	2	1	1	0
▪ Rapid Re-Housing (RRH) Funds	0	0	0	0
Off Streets of Malibu / Relocated	1	0	1	0
E. Permanent Housing Retention	Total	Female	Male	Vet
6-11 Months in PSH	11	5	6	1
At least 12 Months in PSH	15	7	8	-

F. Challenges	Total	Female	Male	Vet
Returned to streets	3	1	2	0
Incarceration	0	0	0	0
Deceased	1	0	1	1

Narrative

Outcomes

In July 2019, the total number of street contacts made by the outreach team was 129, with 33 unduplicated contacts. Two individuals were contacted in shelter and permanent housing. Of the 33 unduplicated street contacts, 3 were new contacts, with two of them becoming repeat contacts. One of the repeat contacts has completed the VI-SPDT. There are currently 58 individuals on the streets of Malibu that have been previously engaged. 38 are considered in various stages of engagement, and 20 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Stories

In July two Malibu outreach clients obtained permanent supportive housing.

The first is a long-time homeless neighbor, M.S. who spent the most of the nights on Zuma Beach and was hanging out at Starbucks during the day. He had a housing voucher through another agency and the outreach team has been working with him since 2017. Despite intense efforts to find housing, we were unable to find a suitable location for him and his voucher expired. Since he was one of the clients who was affected by the Woolsey fire, he qualified for one of the LAHSA fire relief fund vouchers. This time the efforts paid off and C.M. found a new home in a beautiful neighborhood.

CW.J.'s journey from the street to permanent housing was relatively straight forward. The outreach team met him in November and he was eager to get off the streets. He was housed in Claremont and has been adjusting well. He is linked to medical services in the area and is now actively working with his housing case manager.

J.C. has signed up with Central Casting, a casting agency in Burbank that casts extras for movies and TV shows. He booked a job on the TV show Shameless!

The People Concern brought on a new Clinical Case Manager to work with Malibu clients who have a voucher through LAHSA's disaster relief fund. He's become a great asset to the team and our community, as he is helping the outreach team with case managing this cohort of clients towards housing. He will be responsible to case manage these clients once they are housed. This opens the outreach team to focus their work towards outreaching new clients.

Community Interaction

The new Team continues to have daily interactions with local leaders, concerned community members, the Sheriff's Department, Zuma Beach lifeguards, and various churches in the area. These interactions are helpful and provide guidance in locating and assisting particular individuals.

Medical/Psychiatric Outreach: Both Dr. King and Dr. Ryan from VFC continue to accompany the Team on a weekly basis while doing outreach as a way to bring both medical and psychiatric services directly to clients on the streets of Malibu. The Team continues to engage clients that are in need of medical and psychiatric assistance who otherwise may not have accepted any services at all.

Strategic Working Group: The team continues to participate in the regular working group meetings to provide input from the streets to assist in implementing the goals set forth by the strategic planning committee.

Next Steps

The recently implemented changes in the way clients get matched to housing resources, is causing the outreach team to look for alternative venues to get clients into permanent housing. With a new housing navigator position that will be filled soon, the focus will be on identifying housing resources outside the CES voucher system.

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Point in Time Counts Contacted in July 2019

TOTAL ON-STREET CONTACTS: 129

UNDUPLICATED: **33**

CURRENTLY ON STREETS: 58

NOT ENGAGED: **20**

ENGAGED: **38**

NEW: 3

FEMALE: **2**

MALE: **1**

BECAME REPEAT CONTACT: **1**

BECAME ENGAGED: **1**

REPEAT: 29

BECAME ENGAGED: **0**

COMPLETED SPDAT: **1**

OBTAINED VOUCHER: **0**

TOTAL OFF-STREETS 2

TEMP: (SHELTER, MOTEL): **1**

PERMANENT HOUSING: **1**

RELOCATED: **0**

DECEASED: **0**

*CONTACTS MADE, and OFF STREET
CLIENT CONTACTS represent the number
of contacts made that include multiple
contacts with a single individual.*

JULY 2019

TIME SEQUENCE CHART 2019

