

# The People Concern Malibu Outreach Team

## May 2021 Report

### Narrative

#### Outcomes

In May 2021, the total number of contacts made by the outreach team was 78, with 26 unduplicated contacts. 3 individuals were contacted in permanent or temporary housing. Of the 26 unduplicated contacts, 9 were new contacts, with 4 of them becoming repeat contacts. There are currently 85 individuals on the streets of Malibu that have been previously engaged. 46 are considered in various stages of engagement, and 39 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

#### Success Story

For the past 8 years a 68 year old woman had been homeless and camping in the brushes on the hillsides in Malibu. We met March of last year when I took over as her case manager. I was instantly drawn to her gentle soul and I was moved by her deep faith in her religion. It pained my spirit to see a woman of her age in such a vulnerable position, fortunately she was one of the lucky recipients of a Woosely fire voucher and was in the process of looking for permanent housing; However the road to finding permanent housing that meets the wants and needs of a client is not always an easy one. This client in particular was very specific about her desire to live near the water and was pretty unwavering on that which made it very difficult for the housing team to meet her request. After more than a year of apartment hunting we were suddenly hit with the pandemic, but due to her being part of the vulnerable population I was able to get her placed in the first round of PRK participants. I was ecstatic to be able to assist in getting her off the streets and into an environment that she was comfortable in, while we continued the search for permanent housing. After a full year of living at a PRK site and simultaneously working with our housing team I'm proud to announce that On May 1<sup>st</sup> this client moved into permanent housing. Our amazing housing team was able to find our client a home she loves near Castaic Lake that met her desire to live near the water. After nearly a decade of homelessness she is home at last.

#### Community Interaction

The team continues to have interactions with local leaders, concerned community members, the Sheriff's Department, Zuma Beach lifeguards, and various churches in the area as well as our friends at CART. These interactions are helpful and provide guidance in locating and assisting particular individuals.

Medical/Psychiatric Outreach: Both Dr. King and Dr. Ryan from VFC continue to provide service to the homeless community in Malibu on a weekly basis with the outreach team as a way to bring both medical and psychiatric services directly to clients on the streets of Malibu. The Team continues to engage clients that are in need of medical and psychiatric assistance who otherwise may not have accepted any services at all.

Strategic Working Group: The team continues to participate in the regular working group meetings to provide input from the streets to assist in implementing the goals set forth by the strategic planning committee.

The Outreach team has joined the planning committee for Malibu Connect Day and we are very excited to be able to reach out to the community in such a grand way.

#### Next Steps

As pandemic is continuing to subside all of the PRK sites are demobilizing. The outreach team is working closely with other agencies to insure that all of the Malibu clients that were placed in PRK will transition into PHK with a permanent housing plan, to ensure that no one ends up back on the streets.