

# **The People Concern Malibu Outreach Team**

June 2021 Report

## **Narrative**

### **Outcomes**

In June 2021, the total number of contacts made by the outreach team was 89, with 34 unduplicated contacts. 2 individuals were contacted in permanent or temporary housing. Of the 34 unduplicated contacts, 8 were new contacts, with 3 of them becoming repeat contacts. There are currently 104 individuals on the streets of Malibu that have been previously engaged. 51 are considered in various stages of engagement, and 53 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

### **Success Story**

Through the assistance of PHK (Project Home Key) we were able to permanently house another one of our clients! This particular case was very challenging as the woman was elderly, disabled and completely resistant to services. For years the team had been trying to engage this client whom wanted nothing to do with us. The dedication and consistency of the team finally lead to building trust with the client, leading her to let down her walls a bit and accept our help. The People Concern placed the woman in transitional housing where she was regularly seen by medical professionals and connected to DMH teams for her mental health. The outreach team worked closely with this client for several months trying every resource they could to find a permanent housing solution for this very vulnerable woman. Though those efforts the team was able to connect her to PHK funding source that has led to permanent housing. This is a true victory!

### **Community Interaction**

The team continues to have interactions with local leaders, concerned community members, the Sheriff's Department, Zuma Beach lifeguards, and various churches in the area as well as our friends at CART. These interactions are helpful and provide guidance in locating and assisting particular individuals.

Medical/Psychiatric Outreach: Both Dr. King and Dr. Ryan from VFC continue to provide service to the homeless community in Malibu on a weekly basis with the outreach team as a way to bring both medical and psychiatric services directly to clients on the streets of Malibu. The Team continues to engage clients that are in need of medical and psychiatric assistance who otherwise may not have accepted any services at all.

Strategic Working Group: The team continues to participate in the regular working group meetings to provide input from the streets to assist in implementing the goals set forth by the strategic planning committee.

The Outreach team has continued to participate in planning committee meetings for Malibu Connect Day. We are very excited about the strides being made and look forward to participating in such a great event.

### **Next Steps**

In effort to reach some of our severely mentally ill clients the outreach team plans to make more referrals to DMH (department of mental health) teams in an effort to bring the services needed to this population.