

# **The People Concern Malibu Outreach Team**

## **February 2022 Report**

### **Narrative**

#### **Outcomes**

In February 2022, the total number of contacts made by the outreach team was 115, with 52 unduplicated contacts. 7 individuals were contacted in permanent or temporary housing. Of the 52 unduplicated contacts, 13 were new contacts, with 10 of them becoming repeat contacts. There are currently 125 individuals on the streets of Malibu that have been previously engaged. 62 are considered in various stages of engagement, and 63 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

#### **Success Story**

Although it's the shortest month of the year, the month of February has proven to be one of the most successful despite the long list of changes and tasks the team was up against. To kick off the month, the team added a new case manager and saw a shift of positions moving TS to fill the housing navigator position. These changes alone are somewhat of a setback in that there is typically a learning curve when taking on new roles, however that did not appear to diminish the efforts of getting people off the street and into housing and shelter. Getting a single person off the streets is a difficult task in and of itself but the outreach team managed to get a total of 7 people into housing or shelter for the month of February. Using a variety of tactics, outreach workers managed to assist individuals getting off the street by aiding with the admissions process with area shelters, provided transportation for clients to relocate and be reunited with family members and obtain motels for various reasons. As stated, getting a single person off the street is difficult enough but the outreach team managed to set the bar high with 7! Great job outreach!!!

#### **Community Interaction**

Each year, the outreach team partners with the county, LAHSA, the city of Malibu and local service providers to take part in the annual homeless count. The count consists of volunteer partners who hit the streets and get an accurate count of the number of homeless individuals on the streets or in emergency shelters on any given night. Although the count typically takes place in January, due to the surge in the coronavirus, this year's count took place in the month of February. Results for this year's count are not yet available and will be reported once results are posted.

#### **Next Steps**

With the spring and summer months around the corner, we are expecting to see an increase in homelessness around the region. In an effort to reach as many individuals as possible prior to the expected uptick, outreach workers are planning an RV blitz in and around PCH, public parking and areas within our jurisdiction. As in years past, such "RV Blitzes" have allowed for outreach workers to expand services to not just street homeless but those residing in RV's, truck, cars and other forms of transportation to name a few.