

The People Concern Malibu Outreach Team

March 2023 Report

Outcomes

In March 2023, the total number of contacts made by the outreach team was 334, with 74 unduplicated contacts. 11 individuals were contacted in permanent/temporary housing or relocation. Of those 11 individuals: two were placed in permanent housing and 9 in temporary housing. Of the 74 unduplicated contacts, 13 were new contacts, with 4 becoming repeat contacts. There are currently 65 contacts considered in various stages of engagement, and 9 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

Ct RA is a veteran who has lived unhoused in Malibu for over 30 years. Over the years, Ct RA began having difficulty navigating his VA benefits and found that living in his vehicle was becoming more difficult as he got older. RA asked for assistance with finding housing and started working with our case managers to apply for a housing voucher. Our case managers worked diligently with RA to obtain necessary documentation and find housing opportunities for individuals who are both senior citizens and veterans. Ct was beginning to lose hope but was finally able to obtain an opportunity through a veteran's program at DMH. Ct RA worked with our case managers in close partnership with DMH to apply for this opportunity. Ct RA was approved for an apartment in a beautiful building and signed his lease at the end of March. Ct RA will be neighbors with several other veterans and we believe he will flourish in his new community and home.

Community Interaction

The team continues to work with the Malibu community including: city council, CART, local churches, Venice Family Clinic (VFC) and the Sheriff's Department. Through these relationships we have received help with locating and assisting the unhoused.

The team continues to work closely with several LA County agencies such as the VA, Venice Family Clinic, LAHSA, DMH and St. Josephs to provide a wide array of services and housing opportunities for our clients.

Next Steps:

We are thrilled to announce Tiffany Stewart as the Program Manager for our Westside Outreach teams; her experience in Malibu has prepared her to really support the team and be the point person for programmatic concerns. We are actively recruiting to fill her Housing Navigator role. We are also happy to be adding Assistant Director of Westside Outreach, Dyamon White, to the administrative and clinical team; she has many years of experience in our housing department and will be able to provide invaluable guidance to the team as we utilize the Ross Funds to build more opportunities for our clients. We are also trying to leverage other areas of the agency for assistance with housing navigation and retention. We filled the 3 Turning Point beds quickly and are working with the staff there to support these individuals and help them move on to Permanent Housing options. We continue to work on documentation readiness, intensive CM interventions and coordination, and preparing for anything related to Malibu CC's local initiatives and LA County/City regional initiatives.