

The People Concern Malibu Outreach Team

February 2024 Report

Outcomes

In February 2024, the total number of contacts made by the outreach team was 258, with 72 unduplicated contacts. 14 individuals were contacted in permanent or temporary housing. Of the 54 unduplicated contacts currently on the streets, 2 were new contacts, with 1 of them becoming repeat contacts. There are currently 29 contacts considered in various stages of engagement, and 25 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

Part-time Homeless in Malibu

TeTh is a young female client who was living out of her car in Malibu with her pet cat. TeTh struggled with her mental and physical health all while trying to survive and provide for her beloved pet cat. She would find work wherever she could and search every avenue for resources and help. This brought her to Malibu where she would try to find safe areas to sleep overnight in her car.

She attended the lunch service provided by the Malibu CART program where she met the Malibu Outreach team. She expressed interest in resources for health services and housing. She stated that she would try to find work in the city but would find it difficult to maintain appearances due to living out of her car. She also mentioned that she did not feel comfortable or secure sleeping in her car in those intercity neighbourhoods, so she resorted to seek parking locations in affluent beach cities where she felt more comfortable and secure to sleep peacefully.

The Malibu Outreach team connected TeTh with the Venice Family Clinic (VFC) street medicine team to address her medical needs. TeTh was seen by the doctors and was prescribed medications which helped stabilize her health. This allowed TeTh to focus and become more consistent in the areas of her life which meant the most to her, especially when it came to working with The People Concern and other agencies that were proactively searching for housing opportunities.

Finally, the outreach team was informed that TeTh was matched to an Interim Housing Program (IHP). The team reached out to TeTh to offer her this wonderful opportunity to get off the streets. TeTh, having had enough of living out of her car and dealing with the struggles of homelessness, accepted the offer. The team moved swiftly to coordinate the intake process and within a few days, TeTh had successfully moved in to her room. Thanks to the combined efforts of all the agencies and programs, TeTh is now off the streets and one step closer to becoming permanently housed, healthy, and safe.

Community Interaction

The team continues to work with the Malibu community, city council, CART, local churches, Venice Family Clinic (VFC) and the Sheriff's Department. Through these relationships we have received help with locating and assisting the unhoused.

The team continues to work closely with several LA County agencies such as the VA, Venice Family Clinic, LAHSA, DMH and St. Josephs to provide a wide array of services and housing opportunities for our clients.

Next Steps:

We have been diligently interviewing and are hoping to bring on a new Outreach Case Manager soon so that Jimmy will have a partner. We are hoping to continue to help folks move from the streets into housing opportunities that are becoming more and more available, largely as a result of Measure HHH projects finally opening up. We've been making great use of the Turning Point beds and have almost completely "turned them over" with new clients.