

The People Concern Malibu Outreach Team

September 2024 Report

Outcomes

In September 2024, the total number of contacts made by the outreach team was 290, with 83 unduplicated contacts. 15 individuals were contacted in permanent or temporary housing. Of the 68 unduplicated contacts currently on the streets, 9 were new contacts, with 2 of them becoming repeat contacts. There are currently 30 contacts considered in various stages of engagement, and 38 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

Success Story: September 2024 - CyCa's Journey to Stability

In September, the Malibu Outreach team from The People Concern collaborated seamlessly with the Venice Family Clinic (VFC) and LAHSA to bring hope and stability to a remarkable individual named CyCa. Residing in a hidden encampment deep within the shrubs and trees of Zuma Beach, Malibu, CyCa was facing significant challenges as an elderly, disabled woman in poor physical health.

Recognizing the urgent need for outreach, the Malibu Outreach team set out to engage with CyCa. Their compassionate approach and dedication made a significant difference. With the assistance of the Venice Family Clinic, the team provided essential street medicine services, addressing CyCa's urgent health needs. The VFC's medical professionals evaluated her condition and prescribed necessary medications, which the outreach team promptly picked up and delivered directly to CyCa, ensuring she had access to vital treatments.

Understanding the importance of immediate shelter, the teams quickly coordinated efforts to get CyCa off the streets. The Malibu Outreach team and VFC provided motel vouchers, funding temporary accommodation where CyCa could rest and recuperate while awaiting an Interim Housing Program or shelter bed. This immediate intervention was critical, as it offered her a safe and stable environment.

During her stay in the motel, the Malibu Outreach team continued their support, providing transportation services, food cards, and regular wellness checks. Each visit brought joy to CyCa; she expressed her heartfelt gratitude and looked forward to their arrivals. The outreach team became a source of hope and reassurance in her challenging journey.

Meanwhile, with the assistance of the LAHSA team, the Malibu Outreach team submitted a referral for CyCa's admission to a local Interim Housing Program tailored to meet her unique needs. Their diligence paid off when the referral was approved, and a bed became available for her.

On the day of the move, the Malibu Outreach and LAHSA teams coordinated transportation for CyCa. With great care, they assisted her through the intake process, ensuring that she felt supported and welcomed at the new facility.

Today, CyCa resides safely in a local Interim Housing Program, where she can focus on her health and well-being as she awaits permanent housing. The collaboration between the Malibu Outreach team, Venice Family Clinic, and LAHSA has not only changed CyCa's living situation but has also fostered a sense of community and support that she so deeply deserves.

Next Steps:

As the cold weather season approaches, our outreach team is dedicated to assisting unhoused clients in preparing for the change in climate by providing warm clothing, blankets hand and feet warmers etc. We recognize that the drop in temperature may lead some clients to consider lighting fires for warmth. To address this, we are actively educating them about the dangers associated with fires and strongly discouraging their use. Instead, we're offering alternative methods to stay warm and ensuring our clients have the resources they need to navigate the winter safely.