

Addendum No. 1 – Dial-A-Ride Transportation Services RFP

1. For Section 2 titled Qualifications of Proposer, do we only address our financial qualifications? The actual ability to perform the contract will fall under Section 4 titled Operations Plan. In an effort not to give you repeat information, please let me know if I should keep only certain info to Section 2 vs Section 4 and if there is anything beyond financials that you are specifically looking to see addressed in Section 2.

- *Section 2 would address qualifications of the proposer such as the background of the company and similar work performed that might qualify the proposer to be strongly considered. Section 4 would address the specific Operations Plan to effectively execute the Agreement.*

2. On Page 5, Section B. Vehicle Operators, Paragraph 1 says "Each operator shall maintain a valid Country of Los Angeles License as applicable" Am I safe to assume that this requirement is for taxi drivers to have a valid LA County taxi permit and would not apply to our employee drivers who are not operating a taxi? Since we are operating under our TCP license issued by PUC, this covers our drivers as well as the company.

- *The TCP license issued by the PUC would also be acceptable.*

3. Can passengers who are not mobility challenged be transported in vehicles that are not wheelchair accessible?

- *Yes.*

What is the approximate ratio of trips that require wheelchair accessibility vs. those that don't?

- *This number has been fairly low in recent years. Currently, there are one to two frequent riders that require wheelchair accessibility.*

4. Many municipalities are incorporating the limited use of transportation network providers (i.e., Lyft Healthcare and Uber Health) into their transit and dial-a-ride programs (often as a back-up). Would the City of Malibu be interested in receiving information about these alternatives in the bids?

- *Yes, the City would be interested in receiving information about these alternatives in the bids, if they are a part of your proposal.*

5. The RFP states that the selected contractor will begin on Dec 1. What date will the selected contractor be notified that they have been selected to provide the services?

- *We do not have an exact date, but we would likely notify the selected contractor no later than November 1.*

6. Related to the number of copies you would like to submitted, there are different numbers on pages 18 and 21.
 - *That was corrected in the RFP document online. Please submit six (6) copies of the proposal.*

7. Can you also please clarify what constitutes "extraordinary service" when asked for an hourly rate for extraordinary services on page 19, section 7 of the RFP?
 - *This means an hourly rate that the contractor would charge in the event that there are extraordinary circumstances where we asked to use your services during hours not noted in the Agreement. Such as, if there were an emergency here in the City and you were able to provide dial-a-ride service, what hourly rate would you charge in an emergency.*